

Appendix 2 Enquiries per service at the Compton Centre

	Apr-15	Oct-15
Adult Social Care Total	37	55
EAS Total	122	127
Leeds Housing Options Total	44	65
Waste Management Total		26
Benefits Total	726	990
Customer Services Total	16	11
Housing - ALMO Total	508	717
Partners and Other Agencies Total	33	35
Revenues Total	315	290
Legal Licensing & Registration Total	1	1
Education Leeds Total	3	2
Children & Young Peoples Svcs Total	1	3
Planning & Sustainable Development Total		1
Community Safety Total	6	18
Employment and Skills Total		1
Appointments Attended Total	321	338
Appointments Booked Total	552	590
Council Tax Total	498	786
Credit Union Total	30	142
DWP Total	94	205
East North East Almo Total	57	84
Education Services Total	2	31
Home Ownership Team Total	2	4
Housing & Council Tax Benefit Total	2314	3352
Jobs & Training Total	8	32
LHO – Advice and Assessmen Total		1
LHO – Private Sector Lettings Total		1
Leeds Card Total		2
Leeds Homes Total	354	431
Local Welfare Support Scheme Total	2	10
Other Total	71	26
Parking Services Total	94	139
Permits - Adult Total	10	11
Registrars Total	15	57
Self Service Total	389	740
Welfare Rights Total	100	182
CAB Total	61	153
Library Services Total	170	502
Localities Total	6	2
NHS - Reginald Centre Total	6	12
NHS Meeting Total	3	8
Self Service - Jobshop Total		1
Leeds ASB Team Total		1
Community Legal Services Total		3
Compliments Total		1
BITMO Total	1	

Regeneration Services	7	
Democratic Services	1	
Dentists	1	
Waste Management Services	5	
Total	6986	10189